

December 2021

Dear families, friends, staff and visitors to the residents of our Nursing Homes,

As we near the end of 2021 I would like to once again take this opportunity to thank you all for your continued cooperation with the restrictions that we have had to apply to visiting residents in our Nursing Homes due to the COVID 19 pandemic during this year.

I hope that you and your families and friends are safe and well during these challenging times.

We are acutely aware how any restrictions of visiting during outbreak or at times as directed by Public Health and the HSE causes you anxiety.

On behalf of the management team, the Directors of Nursing and the staff, I would like to reassure all families and visitors that we are caring for your family member as we would our family, our activity teams are working hard with innovative entertainment programmes and we continue to adhere to all infection control guidelines in each Nursing Home in order to minimise the risks of outbreak.

Our staff, supported by the management team, continue to work in line with National guidance and policies from Public Health, the HSE and HIQA, vaccination and booster roll out programmes have taken place across the group and continue for new staff who join the group.

As Christmas approaches and with the concerns regarding the Omicron variant many of you will be wondering if any further restrictions will be in place over the festive period. Please be assured that we will, as soon as we receive guidance and national direction, communicate if there are any changes however and, in the meantime, visiting continues in line with national guidance.

To those who have lost family members and loved ones we offer our thoughts and prayers for you all.

Families and visitors, I would like to wish you all a happy and safe Christmas, thank you also to our wonderful staff for all of their hard work and dedication over the year, and a special thanks to the staff who will be working over the holiday period in all of our homes.

To you and yours our thoughts are with you,

Happy Christmas,

Kind regards,

Sarah McMickan

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