

November 2020

Dear families, friends and visitors to the residents of our Nursing Homes,

I would like to once again take this opportunity to thank you all for your continued cooperation with the restrictions that we have had to apply to visiting residents in our Nursing Homes due to the COVID 19 pandemic and the ongoing level 5 restrictions nationally.

I hope that you and your families and friends are safe and well during these challenging times.

We are acutely aware how the restriction of visiting your loved one in our Nursing Homes at the present will be causing you anxiety and how much you miss being able to visit them in person.

On behalf of the management team, the Directors of Nursing and the staff, I would like to reassure you that we are caring for your family member as we would our family, our activity teams are working hard with innovative entertainment programmes and we continue to facilitate window visits, WhatsApp and Skype facility in each Nursing Home for our residents to be able to connect with you albeit in a different way. Across the group we are installing outside sheltered meeting spaces for each of our homes in preparation for any changes in restrictions that may be made post level 5 lockdown.

Our staff, supported by the management team, continue to work in line with National guidance and policies from Public Health, the HSE and HIQA, our staff are also tested through the national serial COVID testing every second week in order to minimise any transmission risks from the community to our homes.

As Christmas approaches many of you will be wondering what restrictions will be in place over the festive period. Please be assured that we will, as soon as we receive guidance and national direction, communicate these arrangements with you all.

Again, many thanks for your cooperation. To you and yours our thoughts are with you, stay safe,

Kind regards,

*Sarah McMickan*

Group Chief Executive,  
Beechfield Care Group,  
Mount Hybla House  
Farmleigh Woods  
Whites Road  
Castleknock  
Dublin 15  
Eircode: D15 Y977

t 01 6346818  
m 0879692754  
e [sarah@beechfieldcaregroup.ie](mailto:sarah@beechfieldcaregroup.ie)  
w beechfieldcaregroup.ie