

April 2020

Dear families, friends and visitors to the residents of our Nursing Homes,

I hope that you are well and staying safe in this challenging time.

I would like to take this opportunity to thank you all for your continued cooperation with the restrictions that we have had to apply to visiting residents in our Nursing Homes due to the COVID 19 pandemic.

We have, as have you all, changed the way we live during the restrictions that are so necessary. We continue to provide care for your families and loved ones and would like to reassure you that we are working very hard to deliver the best care.

In the media you will see published words like ‘clusters’ of Nursing Homes and indeed large numbers of cases reported. Some of you reading this will have been advised that your loved one was tested and for some this has been a negative result but for others it has been a positive test which has also heightened your anxiety.

We continue to keep in touch with you as families through our Directors of Nursing and want to reassure you that we are caring for our all residents in accordance with all the HSE advice and guidance. In addition, each Nursing Home has a member of the senior management team allocated to be present with the care team on site to support them and all the staff during this challenging time. All our staff are using their personal protective equipment of which we are well stocked. Our staff are all being monitored with regard to their personal health and we monitor them for signs or symptoms coming on duty and while working.

We are acutely aware how the restriction of visiting your loved one in our Nursing Homes at the present time may be causing you anxiety and how much you miss being able to visit them in person.

On behalf of the management team, the Directors of Nursing and the staff, I would like to reassure you that we are caring for your family member as we would our family, our staff are assisting our residents in telephone and Skype calls in each Nursing Home.

Again, many thanks for your cooperation, to you and yours our thoughts are with you, stay safe,

Kind regards,

Sarah McMickan

Group Chief Executive,
Beechfield Care Group,